In case of a Dental Emergency, please contact your FDCi Provider. If you do not have a primary dentist, there is a short list of providers around the Portland Metro area. You can find the full list of FDCi Providers on our website at www.familydentalcareinc.com. You can also contact our CEO, Hadi Nouredine, DMD, at phone (866) 875-1199 or (503) 644-1110, fax (503) 641-6431, or email quality@familydentalcareinc.com.
EMERGENCY DENTAL SERVICES

Emergency care is covered 24 hours a day, 7 days a week, by our FDCi Provider Network.

A dental emergency is dental care requiring immediate treatment.

**EXAMPLES OF DENTAL EMERGENCIES:**

- A tooth that has been knocked out
- Fracture to the jaw/facial bones
- Heavy bleeding that does not stop
- Infection that makes it hard to breathe or swallow
- A toothache
- A loose crown or tooth

**Before going to an Emergency Facility for Dental Pain you should:**

Contact your Primary Dentist, or their after hours phone line. Contact your Primary Dentist or their after hours phone line.

(Without approval from your Dental Plan you may be responsible for the cost of your bill.)

URGENT DENTAL SERVICE

Urgent care can be handled within 1 to 2 weeks depending on the member's condition by your FDCi Provider Network.

Urgent dental care requires prompt but not immediate treatment.

**EXAMPLES OF URGENT CONDITIONS:**

- A toothache
- Swollen or bleeding gums
- Crowns that have fallen off or broken
- Pain that is bad enough to keep you from sleeping or eating and does not stop when you take over the counter Aspirin or Tylenol
- A tooth that has been knocked out

**Before going to an Urgent Care Facility for Dental Pain you should:**

Contact your Primary Dentist, they will evaluate your condition and make an appointment appropriate for your needs. They will schedule your appointment and make an appointment appropriate for your needs.

(Without approval from your Dental Plan you may be responsible for the cost of your bill.)

At Family Dental Care, Inc. we understand how stressful and confusing it can be when things come up that affect your health, and we have made it our goal to make sure our members have all the information necessary to get their dental needs taken care of in any situation. Accidents happen, and knowing what to do can mean the difference between saving and losing a tooth.

Here is some helpful information on what to do:

- Accidents happen, and knowing what to do can mean the difference between saving and losing a tooth.
- Here is some helpful information on what to do.

At Family Dental Care, Inc. we understand how stressful and confusing it can be when things come up that affect your health, and we have made it our goal to make sure our members have all the information necessary to get their dental needs taken care of in any situation.